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Building Partnerships Is Crucial

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As a resiliency professional, I have learned an important lesson that I believe is the key to successfully developing an effective and concrete resilience program. One might believe that plans, both business and technology, can be written in a vacuum. Armed with the organizations business plan and corporate goals we might feel we have enough to begin the Business Impact Analysis (BIA) process. However, partnering with key departments within the organization will ensure success.

Organization Leadership Team provides organizational insights

Understanding the corporate goals and objectives, while important, are not the only business perspectives needed to set the overall strategy for the program to be effective. Partnering with your organization's leaders will provide valuable input into the overall resilience strategy; understanding what your leaders find important before, during and following a disruption is essential to keep the response and recovery process on track. The leadership team will also help you understand the organization's most critical processes so that you are successful in conducting appropriate BIAs.

Enterprise Risk Management (ERM) helps validate organizational Risks

Partnering with ERM is crucial to understand the risks needed to be focused on as part of your response and recovery planning efforts. ERM may have already performed an organizational risk assessment that identifies which risks the organization is susceptible to. These risks will need to be incorporated into the program's resiliency strategy for continued focus to ensure operational resilience. ERM may also provide the

organizations risks mapped to processes and controls as well as risk tolerances, all essential to ensure an effective program.

Information Technology (IT) partnership ensures technical capabilities

While the IT Disaster Recovery (ITDR) program will focus on the recovery of the organization's infrastructure, applications, and data. Partnering with IT following the BIA process and discussions with the business leaders and ERM, will ensure that ITDR plans are focused on the recovery and restoration of critical technological capabilities identified in the organizations BIAs, taking into account the business process recovery time (RTO) and recovery point objectives (RPO) identified by the business unit leaders and departments.

In previous roles developing enterprise resiliency programs, partnering with business leadership, risk, and IT has proven most effective in developing an effective and robust resiliency program, one that ensures operational resiliency. Obviously, there is more to developing an effective Program than what I have outlined in this post, but this may help to better understand the organizations goals and critical operations.



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The goal is business as usual, no matter what!

I welcome the opportunity to discuss similar or differing perspectives on this topic or maybe any challenges or successes you may have experience. I would welcome your thoughts and input, please message me if you would like to discuss further.